



Healthcare Leadership for Physicians ~Fundamentals~

Michelangelo Events & Conference Centre

1555 Upper Ottawa Street, Hamilton, Ontario

Friday, November 22, 2019

Learning Objectives

By the end of this program participants will be empowered to actively engage in decision making processes in Canada's healthcare system having gained fundamental knowledge of the health system's organization, finance and regulation through presentation, case-based discussion and question/answer formats. Since the curriculum delivers content in both healthcare system fundamentals and effective leadership skills, participants will also have developed a greater self-awareness of personal leadership style, communication style and how participants might be perceived by others as a leader, through facilitated round-table discussions and review of individual assessment reports guided by experts in their respective field. This understanding will further enhance participants' ability to actively engage fellow stakeholders at systematic and policy levels in a productive and collaborative manner.

Earn up to **24**
Mainpro+ &
MOC Section 1
credits*
(6 per session)

**TARGET
AUDIENCE**
**Physicians,
Surgeons,
Residents**

chse.mcmaster.ca/hlpnov22

FOR REGISTRATION INFORMATION

McMaster University
Continuing Health Sciences Education
P: 905-525-9140 X 22671 • F: 905-572-7099
E: cmereg@mcmaster.ca

FOR ACTIVITY INFORMATION

NATALIE PARK, CHSE Coordinator
P: 905-525-9140 X 20763
E: parkna@mcmaster.ca



@mcmasterchse



Download our McMaster CHSE mobile app!

CanMEDS/CanMEDS-FM role(s)

Medical Expert (ME), Communicator (Comm),
Health Advocate (HA), Professional (PR),
Collaborator(Coll), Manager/Leader (ML) and Scholar (SC)



HEALTH SCIENCES
Continuing Health Sciences
Education

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Agenda

Friday November 22, 2019

07.00 – 08.15 REGISTRATION & BREAKFAST

08.15 – 08.25 Introduction to series and session
Dr. Nina Ahuja

08.25– 10.20 Emotional Intelligence Workshop We have our MDs but are we emotionally intelligent? Interpreting our individual EQ-i2.0 results. (Comm, PR, Coll, ML)

Linda Marshall
Published Author
President, Marshall Connects

By attending this activity, participants will be able to:

1. Apply skills to be a more effective MD and leader using Emotional Intelligence competencies
2. Develop strategies to avoid conflict and increase team dynamics
3. Develop an action plan to increase overall leadership effectiveness

10.20 – 10.35 Question & Answer

10.35 – 10.55 MID-MORNING BREAK

10.55 – 11.50 Emotional Self-Awareness and Intelligence (Continues)

11.50 – 12.05 Question & Answer

12.05 – 12.50 LUNCH

12.50 – 12.55 Session Introduction – **Dr. Nina Ahuja**

12.55 – 14.25 Emotional Self-Awareness and Intelligence (Continues)

14.25 – 14.40 Question & Answer

14.40 – 15.00 MID-AFTERNOON BREAK

15.00 – 15.55 Emotional Self-Awareness and Intelligence (Continues)

15.55 – 16.00 WRAP-UP & EVALUATIONS

Each session will be facilitated with interactivity including table discussions, reflection exercises, participant manuals and questions and answer segments.

Accreditation Statements

McMaster University, Continuing Health Sciences Education Program (CHSE) is fully accredited by the Committee on Accreditation of Continuing Medical Education (CACME) to provide CFPC Mainpro+ and RCPSC Maintenance of Certification (MOC) study credits for Continuing Medical Education.

This one-credit-per-hour Group Learning program meets the certification criteria of The College of Family Physicians of Canada and has been certified by McMaster University Continuing Health Sciences Education Program for up to **6 Mainpro+ credits (Per session, maximum of 24 credits)***

This activity is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification program of The Royal College of Physicians and Surgeons of Canada and approved by McMaster University Continuing Health Sciences Education Program for up to **6 MOC Section 1 credits (Per Session, Maximum of 24)***

Through an agreement between the Royal College of Physicians and Surgeons of Canada and the American Medical Association, physicians may convert Royal College MOC credits to AMA PRA Category 1 Credits™. Information on the process to convert Royal College MOC credit to AMA credit can be found at www.ama-assn.org/go/internationalcme. *Each attendee should only claim the hours they attended.

Planning Committee

Nina Ahuja, BScHons, MD, FRCSC, CHE

President, Medical Staff Association
St. Joseph's Healthcare
Division Head, Ophthalmology
Associate Clinical Professor, Department of Surgery
McMaster University, Hamilton, ON

Matthew Miller, MD, MSc, FRCP(C)

Associate Professor
McMaster University, Hamilton, ON

Sheelagh Piper, MD, CCFP, FCRP

Associate Professor
McMaster University, Hamilton, ON

Sheilah Laffan

CHSE Program Manager
Continuing Health Sciences Education
McMaster University, Hamilton, ON

Natalie Park

CHSE Coordinator
Continuing Health Sciences Education
McMaster University, Hamilton, ON



VENUE

Michelangelo Events & Conference Centre
1555 Upper Ottawa Street, Hamilton, Ontario
Tel: (905) 575-9955
Email: info@michelangelos.com

www.michelangelos.com

General Information

CONFIRMATION OF REGISTRATION

A written acknowledgement of your registration will be sent prior to the activity. Receipts are emailed at the time of registration and an additional email will be sent after the activity, confirming your certificate of attendance is ready to download or print. Your registration is not complete unless a confirmation is received. If you have not received a confirmation within 7 days of registration, please contact the CHSE office.

CANCELLATION POLICY

McMaster University reserves the right to cancel a course due to insufficient registration or any circumstances that are beyond our control. Cancellations received before **Thursday, April 12th, 2019** will be refunded less a 25% administrative fee to a maximum of \$50.00. No refunds will be issued for cancellations received after this date.

LIABILITY

McMaster University, Continuing Health Sciences Education (CHSE) hereby assumes no liability for any claims, personal injury, or damage:

- To any individual attending this activity,
- That may result from the use of technologies, program, products &/or services at this activity.
- That may arise out of, or during this activity.

ACTIVITY PACKAGES

As the registrant your activity package includes breakfast, nutritional breaks, and lunch. Your activity lanyard must be worn at all times throughout the day. If you have a guest accompanying you to the activity, their meals are at their own cost and will be billed directly.

PHOTOGRAPHY

Candid photos will be taken at the activity. Your registration implies your permission for these photos to be used for promotional material. Individuals in photographs will not be identified.

DISCLOSURE OF CONFLICTS OF INTEREST

In keeping with accreditation requirements and the National Standard for Support, McMaster University, Continuing Health Sciences Education Program requires that all speakers, planning committee members, moderators, facilitators and authors participating in this activity must disclose all relationships with for-profit and not-for-profit organizations over the previous two years. Disclosure must be done in print, verbally, and in writing on a slide prior to the speaker's presentation.



Registration Form

Healthcare Leadership for Physicians
Michelangelo Events & Conference Centre
1555 Upper Ottawa Street, Hamilton, Ontario

***Limited
on-site
registration**

Registration Fees:

Physicians/Surgeons/Residents

\$550 +HST - Single session

FREEDOM OF INFORMATION & PROTECTION OF PRIVACY ACT

The information on this form is collected under the authority of the McMaster University Act, 1976. The information will be used for administrative purposes, including: your registration in the course; preparation of course materials for your use & to notify you of other courses or pertinent information. Financial information will be used to process applicable fees & will be retained for future reference. This information is protected & is being collected pursuant to section 39(2) & section 42 of the Freedom of Information & Protection of Privacy Act of Ontario (RSO 1990). Questions regarding the collection or use of this personal information should be directed to the University Secretary, Gilmour Hall, Room 210 McMaster University.

Dr. Mr. Mrs. Miss. Ms.

*All fields are required in order to process your registration

Surname

Given

Profession: Primary Physician Surgeon Resident Other

Specify

Royal College Members (only) ID# (for auto upload of MOC credits)

Address

City

Province

Postal Code

Area Code

Phone

FOR OFFICE USE ONLY
Activity Code: HEALTHCAREL2019

Area Code

Fax OR Cell

Email *Your registration cannot be processed without an email address

Payment By: VISA M/C AMEX CASH CHEQUE

Pls make cheque payable to "McMaster University"
*Registration by cheque cannot be confirmed until payment has been processed.

CVC

Amount to charge \$ +HST

*HST# 11903 5988 RT0001

Card Number

Expiry:

Signature

SPECIAL DIETARY REQUIREMENTS/DIETARY RESTRICTIONS:

For those with special dietary needs some accommodation may be available:

Vegetarian: Allergies: Other:

(Please note: special meal request may require an additional fee. Contact our office for details)

PLEASE IDENTIFY ANY ACCESSIBILITY NEEDS:

Easy Ways to Register:

Accepted:   

ONLINE @ chse.mcmaster.ca/hlpnov22

BY PHONE
Call 905 525-9140 ext 22671 (Visa, MasterCard or AMEX are accepted)

BY FAX
Fax the completed registration form with a Visa, MasterCard or AMEX number to 905-572-7099

IN PERSON
Bring your completed registration form with Visa, MasterCard, AMEX, cheque or cash payment to:
McMaster University, Continuing Health Sciences Education
100 Main Street West, 5th Floor, Room 5004, Hamilton, ON L8P 1H6
Mon. to Fri. between the hours of 09:30 – 16:00

BY MAIL
Mail your completed registration form to:
McMaster University, Continuing Health Sciences Education
1280 Main Street West, DBHSC, Room 5004
Hamilton, ON L8S 4K1

MEAL PACKAGES FOR GUESTS
may be purchased. Contact the CHSE Coordinator for more information.

CHILDREN ARE NOT PERMITTED
as it distracts from the learners.

If you require **PERSONAL SUPPORT** at this activity, the health aid provider must register in advance at the general public rate.